



ObservSMART is an innovative patient safety system designed to enhance quality of care. Patients wear a wearable that looks like a sports watch. Patient safety checks are completed on mini-iPads that sync with the wearables, this helps us to be more efficient and do a better job with our commitment to keeping you safe and support you in your recovery. We look forward to working with you and our new system.

Welcome Family and Friends:

Our hospital continually strives to improve patient safety. We have a performance improvement plan in place regarding patient observations.

Consistent observations ensure that your loved one is safe from self-harm, falls, injury, and victimization. While your loved one continues the path to recovery, we are charged with the responsibility of keeping them safe from harm. In the past observations were completed using a clipboard, pen and rounding sheet. We are implementing a new electronic observation system called ObservSMART. Staff will use this new system to perform their timely safety checks. The ObservSMART system has several benefits:

1. ObservSMART is a proximity-based system that ensures staff to patient proximity and records staff performance to make sure that checks are being completed on time.
2. ObservSMART has built in alerts and reminders for staff, so that checks are never be missed.
3. ObservSMART promotes better communication and clear responsibility for staff.

Patient Requirements: When patients enter our hospital, the treatment team works with them on their recovery. Criteria for discharge is directly related to the patient's ability to take care of themselves, cope with stress, and make safe choices. This would include working with the treatment team to keep themselves safe and out of harm's way.

While at the hospital, we require that your loved one comply with the following to ensure their safety:

1. Have a picture taken
2. Wear an ObservSMART wearable

We thank you for allowing us to do all that we can to keep your loved ones safe, while in our care.

